Communities and Local Services		Scrutiny Committee	2023	-	2024	QUARTER		2	APPENDIX 1				
									2023/2024			Year on year Qtr 4 comparisons	
Indicator	Title	Return Format	Reported	What is best	2020/2021	2021/2022	2022/2023	2023/2024 - Qtr 1	2023/2024 - Qtr 2	Qtr 2 compared to Qtr 1	2022/2023 - Qtr 2	Qtr 2 - 2023/2024 compared to 2022/2023	2021/2022 compared to 2020/2021	2022/2023 compared to 2021/2022
CUL 037	Number of shows held at the Hippodrome	Number	Monthly	Higher	0	173	251	54	93	NA	107	↓	↑	↑
CUL 038	Number of individual attendances at Hippodrome theatre shows	Number	Monthly	Higher	0	83,298	126,357	26,354	43,541	NA	43,318	↑	↑	↑
CUL 070	Reservations - where an item is reserved from stock or from another library and is supplied within 7 days, shown as a %	Percentage	Annually	Higher	61%	60%	64%	Annual indicator no data to report for these quarters		NA	Annual indicator no data to report for these quarter	NA	↓	↑
CUL 071	Number of visits to the Head of Steam	Number	Monthly	Higher	4,216	24,859	40,379	3,609	7,168	NA	28,698	↓	↑	↑
CUL 078	Number of shows held at the Hullabaloo	Number	Monthly	Higher	0	107	122	17	30	NA	36	↓	↑	↑
CUL 079	Number of individual attendances at Hullabaloo shows	Number	Monthly	Higher	0	3,622	6,908	1,441	2,032	NA	1,778	↑	↑	↑
CUL 100	Number of library items borrowed	Number	Monthly	Higher	172,519	214,027	208,702	48,149	112,480	NA	110,221	↑	↑	↓
CUL 101	Physical Stock borrowed from Darlington Library	Number	Monthly	Higher	101,553	136,403	89,785	15,507	43,114	NA	55,310	↓	↑	↓
CUL 102	Physical Stock borrowed from Cockerton Library	Number	Monthly	Higher	12,320	36,748	76,931	22,672	47,808	NA	34,207	↑	↑	↑
CUL 103	Number of physical visits to Darlington Library	Number	Monthly	Higher	0	62,657	24,093	0	13,722	NA	24,093	↓	↑	↓
CUL 104	Number of physical visits to Cockerton Library	Number	Monthly	Higher	No data available	11,279	48,333	15,413	30,222	NA	20,007	↑	NA	↑
CUL 105	Number of group engagements	Number	Monthly	Higher		257	598	183	365	NA	270	↑	NA	↑
CUL 106	Number of group engagements at Darlington Library	Number	Monthly	Higher		158	83	0	29	NA	84	↓	NA	↓
CUL 107	Number of group engagements at Cockerton Library	Number	Monthly	Higher		80	415	164	270	NA	167	↑	NA	↑
CUL 108	Number of educational interactions	Number	Monthly	Higher		55	173	64	106	NA	50	↑	NA	↑
CUL 109	Number of enquires directed to the Centre for Local Studies	Number	Monthly	Higher		3,445	2,994	612	1,384	NA	2,406	↓	NA	↓
ENV 002	Number of Street Champions who are registered as being actively involved in litter picking a minimum of once per month	Number	Quarterly	Higher	174	416	522	562	587	NA	486	↑	↑	↑
ENV 006c	Total number of large fly-tips reported	Number	Quarterly	Lower	No data available	825	700	186	386	NA	340	↓	NA	↑
ENV 006d	Total number of small fly-tips reported	Number	Quarterly	Lower		2138	2,491	841	1,535	NA	1,291	↓	NA	↓
ENV 006e	Total number of fly-tips reported	Number	Quarterly	Lower		2963	3,191	1,027	1,921	NA	1,631	↓	NA	↓
ENV 009	% household waste that is collected that is either reused, recycled or composted	Percentage	Quarterly	Higher	35.1%	32.4%	31.7%	31.2%	No data available	NA	34.5%	NA	↓	↓
ENV 021	% of small fly tips removed within target time	Percentage	Monthly	Higher	99.5%	93.6%	96.7%	99.2%	83.3%	↓	98.3%	↓	↓	↑
ENV 022	% of large fly tips removed within target time	Percentage	Monthly	Higher	100.0%	93.6%	93.7%	93.5%	79.6%	↓	95.7%	↓	↓	↑
ENV 023	Number of prosecutions for fly-tipping	Number	Quarterly	Higher	No data available	No data available	7	3	8	NA	3	↑	NA	NA
ENV 024	Land Audit Management System - Litter Score	Percentage Value	Quarterly	Higher	No data available	No data available	71%	70%	73%	NA	72%	↑	NA	NA
REG 803	Trading Standards : % of high risk inspections carried out	Percentage	Quarterly	Higher	100%	100%	58%	48%	75%	NA	10%	↑	↔	↓

Communities and Local Services	Scrutiny Committee	2023 - 2024 QUARTER 2								APPENDIX 1				
										2023/2024			Year on year Qtr 4 comparisons	
Indicator	Title	Return Format	Reported	What is best	2020/2021	2021/2022	2022/2023	2023/2024 - Qtr 1	2023/2024 - Qtr 2	Qtr 2 compared to Qtr 1	2022/2023 - Qtr 2	Qtr 2 - 2023/2024 compared to 2022/2023	2021/2022 compared to 2020/2021	2022/2023 compared to 2021/2022
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Percentage	Annually	Higher	93.0%	88.9%	No data available	Annual indicator no data to report for these quarters		NA	Annual indicator no data to report for these quarters	NA	↓	NA
TCP 200	% of principal roads where maintenance should be considered (A class)	Percentage	Annually	Lower	1.87%	1.29%	1.47%			NA		NA	↑	↓
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Percentage	Annually	Lower	5.97%	5.42%	5.30%			NA		NA	↑	↑
TCP 203	% of unclassified roads where maintenance should be considered	Percentage	Annually	Lower	13.1%	15.9%	16.5%			NA		NA	↓	↓
TCP 600	Number of people killed or seriously injured in road traffic accidents	Number	Annually	Lower	27	41	47			NA		NA	↓	↓
TCP 601	Number of people slightly injured in road traffic accidents	Number	Annually	Lower	97	113	89			NA		NA	↓	↑
TCP 602	Number of children killed or seriously injured in road traffic accidents	Number	Annually	Lower	2	5	4			NA		NA	↓	↑
TCP 603	Number of children slightly injured in road traffic accidents	Number	Annually	Lower	14	8	17			NA		NA	↑	↓
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Percentage	Annually	Higher	57%	56%	47%			NA		NA	↓	↓

Better than =	0		12	13	18
Not as good as =	2		12	10	14
The same as =	0		0	1	0
No comparative data	33		11	11	3